

# Goals

- EICS focuses on methods, techniques, and tools that support designing, developing, and evaluating interactive systems in order to improve usability, accessibility, and user experience.
- Panel to identify a set of important topics for next research and development activities, define a research agenda regarding service front ends
- Increase interaction between academic and industrial communities

# Structure

- Panelists introduce themselves
- Mention relevant projects in which they have been involved
- Describe their views on relevant research topics that then consider promising in the near future
- Then, we will open the discussion with the conference participants

# Industrial Panel on Research Agenda for SFEs

- Stephane Chatty (ENAC + Intuilab);
- Cristina Chesta (Reply);
- Stefano De Panfilis (Engineering Ingegneria Informatica S.p.A.);
- Marina Geymonat (Telecom Italia);
- Sebastien Lejeune (Thales);